

Terms and Conditions

Introduction

FAB Support AB are specialists in sales, installation and maintenance of gas abatement systems and gas purifiers. These terms and conditions regulate your use of our products and services. By using our services you agree to these terms and conditions.

Products and services

We offer sales of gas cleaning and purification products as well as chemicals and gas diffusers, all of high quality from trusted and experienced manufacturers. All products are sold with guarantees and original manuals from the manufacturer. When appropriate, the products are also provided with certificate of analysis and / or production specifications.

We provide refill services on our premises for gas abatement systems (CS) specifically. We also offer regeneration of gas purifiers via the Entegris factory in Germany. For the chemicals and their containers we also offer cleaning and refill via our supplier Pegasus Chemicals. FAB Support provides help to set up and book collections to the regeneration facility.

Orders and payments

All orders are subject to availability and confirmation. We reserve the right to cancel or change an order without notice, even after it has been confirmed.

Payments for goods and services must be done according to the terms stated at the time of placing the order. We accept different payment methods and reserve the right to demand advanced payment or other payment arrangements if needed.

Deliveries

We use the Incoterms DDP or FCA if nothing else is agreed on. Our delivery times are only estimations and can be changed with short notice since there are several parameters that affect delivery times such as availability of goods and parts, personnel and transports. Penalty is not given for late delivery.

Installation and Operation

Installations are performed by trained FAB Support staff and/or by the supplier's experts. In all cases the installation follows all the manufacturers' guidelines and industry standards. It is the customer's responsibility to provide appropriate facilities and conditions for the installation.

It is also the customer's responsibility to use the product in a safe and responsible way. We recommend regular maintenance to ensure correct function of the product.

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Warranty

Unless otherwise agreed upon in writing, the warranty on newly-manufactured products is for a period of 12 months following shipment. It does not extend to consumables, parts which are subject to wear or adverse climatic conditions, or components exposed to corrosive media.

Disclaimers

We are not responsible for any losses caused by delayed deliveries, wrongful installations, wrongful use or maintenance. This disclaimer includes, but is not limited to, loss of production, loss of profit and capital. The disclaimer does not cover if we are guilty of gross negligence.

Force majeure

In the event of Force Majeure, which contains but is not limited to, events such as change in legislation, conflict in the job market, fires, floods, lack of transportation vehicles, goods, energy or a major accident or either mistakes or delays in delivery from subcontractor caused by such extenuating circumstance.

Changes to terms

We reserve the right to, at any time, change these general terms and conditions. Any changes made will be published on our website and goes into effect immediately after publication.